

Patient Consent to the Use of Telehealth

Patient Name:

Date of Birth:

Advanced Urological Care (AUC) may arrange for you to connect with Dr. Eid using technology, which may include the delivery of healthcare using electronic communications or an appointment with a healthcare provider through video visits (“Telehealth”). If you have any questions about the use of Telehealth, whether it is right for you, what technology is being used, the risks of using Telehealth, or the healthcare provider’s credentials and professional background, please ask Dr. Eid. If you decide to use Telehealth, you agree to the following terms and conditions of this Consent (“Consent”):

Use of Telehealth

You understand that you do not have to use Telehealth to receive medical care at AUC. You can ask to see your healthcare provider in-person instead of using Telehealth. You understand and agree that:

- (1) Dr. Eid will decide whether it is appropriate to use Telehealth;
- (2) You may need an in-person examination before or after the Telehealth interaction;
- (3) Dr. Eid will tell you his role in your care; (4) Dr. Eid will tell you who is with him during any video visit.

What are the risks associated with the use of Telehealth?

If you choose to use Telehealth, there is a risk that:

- (1) information that you send through Telehealth may not be complete enough to let Dr. Eid make appropriate medical decisions. For example, an image may be of poor quality because it isn’t clear enough;
- (2) Dr. Eid’s response to any information that you send by electronic communication, such as sending an image for your provider to review, may vary; and
- (3) failures of equipment (e.g. servers, devices) or infrastructure (e.g. communication lines, power supply) may cause delays in medical evaluation and treatment, or loss of information.

What are the costs of taking part in Telehealth?

AUC may charge professional fees for using Telehealth. These fees may change from time to time. If you have any questions about Telehealth costs, please contact Janice or Ruby at AUC, janice@urologicalcare.com or ruby@urologicalcare.com.

Can I change my mind?

Yes, you can decide to stop using Telehealth at any time. If you decide to stop, please let Dr. Eid or his assistants know so they can talk to you about other options, such as an in-person visit. You can withdraw this Consent by notifying AUC in an e-mail to info@urologicalcare.com. Your withdrawal of this Consent will be effective when AUC receives your notice. If you withdraw your Consent, you understand that you can no longer get health care using Telehealth. If at any point you wish to start using Telehealth again, please speak to Dr. Eid or his assistants.

Accuracy of Information Submitted to Your Healthcare Provider

You agree that you are responsible for giving Dr. Eid accurate, complete, and current information. Dr. Eid will rely on this information to evaluate you.

By clicking “I give consent” below, you confirm that you have read it, understand it, and agree to everything it says in this Consent.

Signature of Patient

ES For: _____